

## Jackie and Deniz's Yoga Retreat

### Terms and Conditions:

#### Kyrenia – Northern Cyprus 7-11<sup>th</sup> October 2019

1. It is the customer's responsibility to check the reservation and ensure that the particulars contained there in are correct.

Rates are per person for the 4 night / 5 day retreat, including accommodation, all meals and all Yoga classes.

Items **not** included in the retreat price:

Flights, transfers, UK Travel, extra refreshments obtained, any trips out, items of a personal nature; telephone calls, personal clothing, sun cream etc, personal travel insurance, extra holistic therapy and any item that is not specified as being included.

2. The customer shall pay Jackie of a **non-refundable, non-transferable** deposit of **£200** for each person named in the reservation or monthly payments as long as full payment is received by **31<sup>st</sup> August 2019**. You may also pay the whole sum up front if preferred.

3. The full price of the retreat is

£700 early bird (£750 after 31<sup>st</sup> August ) per person. This is based on single occupancy.

£600 early bird (£650 after 31<sup>st</sup> August) per person. This is based on two people sharing a room.

£500 early bird (£550 after 31<sup>st</sup> August ) per person. This is based on four sharing a studio.

4. The balance monies due shall be paid by the customer to Jackie not less than 6 weeks prior to the date of departure, which is the 31<sup>st</sup> August 2019. Bookings made less than 6 weeks before the start of the retreat must be paid in full at time of booking. Payment can be made via electronic transfer or cheque made to Jackie Lee.

5. If payment of the balance is not received by the due date Jackie and Deniz reserves the right to cancel the reservation.

6. In the event of cancellation by the customer, the following refund fees apply.

Cancellation 6 weeks or less before arrival date, 0% refund

Cancellation 6-8 weeks before arrival date, 25% refund of balance

Cancellation 8-10 weeks before arrival date, 50% refund of balance

7. The customer shall not use the property for any offensive, noisy, dangerous, illegal,

immoral or improper purposes. The customer must follow the rules and regulations of the retreat. The rules and regulations can be found in the welcome pack presented on arrival.

8. The customer shall keep all Ambelia Village fixtures, fittings, furniture in a clean and good condition and shall replace any articles, which are damaged, or missing with articles of a similar kind and of equal value.

9. Jackie and Deniz reserves the right at its sole discretion to terminate use of the property or any of its facilities by the customer in the event of any breach of these terms and conditions. The customer will be required to vacate the property and shall not refund payment or accept any consequential liability damages or loss.

10. Jackie and Deniz retains all copyright license rights and sole exclusive ownership of the information, photographs and material displayed on its website. The material may not be modified, copied or used in any other way.(with your consent)

It's the customer's responsibility to book their own flights and obtain relevant visas.

11. It is the customer's responsibility to ensure that he/she has all the relevant travel documentation and arrives at the airport in time.

12. Jackie and Deniz can accept no responsibility for delay or cancellation of any flights, train, buses or other forms of transport.

13. Jackie and Deniz reserves the right to alter any facility accommodation or yoga activity.

14. The customer must comply fully with all health and safety regulations introduced by Jackie and Deniz. The customer must ensure that he/she is medically and physically fit and able to use our facilities and participate in activities. Customers who have injuries or illnesses are advised to seek doctor's advice before practising yoga. Jackie and Deniz not liable for any injuries to the customer in his/her use of our facilities or participation in activities. A customer must always stop and rest if he/she is feeling any pain or sickness and inform the teacher of any previous injuries or disabilities.

15. Jackie and Deniz cannot accept any responsibility for loss of or damage to personal possessions or valuables of the customer.

16. In the event of a customer having any complaint then he/she will not discuss this with any third party and shall notify Deniz or Jackie as soon as possible.

17. Jackie and Deniz shall not be liable for any failure beyond its control. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure to perform by third parties, including suppliers and subcontractors.

18. We recommend that all customers have adequate travel, cancellation and medical insurance for the duration of the trip. Each participant must hold a valid passport. Some countries require that your passport is valid for 6 months from entry into the country.

19. These terms and conditions shall be governed by English Law and the parties consent to the exclusive jurisdiction of the English courts in all matters regarding them.

## Privacy Policy

We may collect the following information:

- \* name and job title
- \* contact information including email address
- \* demographic information such as postcode, preferences and interests
- \* other information relevant to customer surveys and/or offers

The Information We DON'T Collect:

Credit/Debit Card Information

What we do with the information we gather:

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- \* Internal record keeping.
- \* We may use the information to improve our products and services.
- \* We may periodically send promotional emails about special offers or other information which we think you may find interesting using the email address which you have provided.

I have read the above and agree to above terms and conditions

Signed \_\_\_\_\_

Print \_\_\_\_\_

Date \_\_\_\_\_